

## CAUTION NOTICE

DVX001-CAU-2013

April 2013



### HEAD OFFICE

Enterprise Drive  
Westhill  
Aberden  
AB32 6TQ

T: +44 (0)1224 740145

F: +44 (0)1224 740172

## Divex Caution Notice

DVX001-CAU-2013

### SAFETY ISSUE

#### PRODUCTS AFFECTED

**WHE-3 Electric Control Panels**

**Part Number DO08684 – Contactors**

As a result of some service work done by Divex in the field it has been identified that main switchgear components in the WHE-3 Electrical Control Panel are under specified. Divex contacted the Supplier and although it is safe to use the existing Contactors in certain conditions there may be a build up of heat that could potentially lead to a component failure. If operating in a temperature of more than 40°C we recommend the contactors are checked on a daily basis for signs of overheating.

Divex is in the process of purchasing a set of 5 replacement Contactors for each affected WHE-3 Unit. As Divex receives the replacement Contactors they will be sent out to Clients in association with Divex Asia Pacific or sent directly to Clients. To support the receipt of the replacement parts Divex will issue a Divex Caution Notice that provides technical information and guidance to enable the safe change over of the Contactors. Once the replacement contactors have been fitted the recommendation to check the equipment when operating above 40°C will no longer be required.

#### ACTION TO PREVENT RECURRENCE

Divex has carried out a design review and the technical details related to the Divex Part Number has been updated to ensure no further potential problems of this nature are experienced.

Distribute Divex Caution Notice to all Divex locations.

All Divex personnel associated with design and servicing of Dive Systems must be made aware of this incident prior to performing design work or service work on diving systems.

When the supporting Caution Notice is issued Clients will be required to confirm to Divex that the change over process has been completed stating the Serial No.

We apologise for any inconvenience caused and if you have any queries on this issue please address them to:

Kevin Smith (General Manager – QHSE) – [ksmith@divexglobal.com](mailto:ksmith@divexglobal.com)

**Signed:**

**Date:** 12<sup>th</sup> April 2013

Kevin Smith General Manager – QHSE  
for and on behalf of Divex Ltd.

discover more

[www.divexglobal.com](http://www.divexglobal.com)

Copyright 2013 Divex Limited. All Rights Reserved.

Head Office: Enterprise Drive, Westhill, Aberdeenshire, AB32 6TQ Tel: +44 (0)1224 740145 Email: [info@divexglobal.com](mailto:info@divexglobal.com)



Global Locations: Aberdeen | Bremen | Dubai | Cape Town | Perth | Sydney